

Underground Garage Shelters Installation Requirements

(You must have a Permit number on file with us 2 days before your installation date or we may need to reschedule for a later date that we have available)

1. Garage size
 - 1 car
 - 2 car
 - 3 car

2. Do you have a post tension slab? (Post tension is high pressure cables that run through the concrete slab.) To find out if you have them or not you can contact the builder of your home, or a post tension cable company prior to installation.
 - No
 - Yes
 - You will have to have the cables cut and retighten before installation. Please contact a post tension company to have this done.
 - If you have a cutout in your garage floor for a shelter see the below requirements.
 - Shelter cut out must be at least:
 - *Large shelters 46" x 7'9"
 - *X-Large shelter 66" x 7'9"
 - See contract for more details.
 - Yes

3. Does your garage door opening have a height clearance of at least 6' 10"?
 - Yes
 - No
 - We cannot do this installation without this height clearance; please order another type of shelter.

4. Do you have a carport?
 - Yes
 - If you have a carport, the height clearance at the lowest point under the carport must be 7' tall. If you do not have 7' height clearance at lowest point we cannot get our equipment under the carport to install a shelter. Please call us with any questions 1-877-880-1351.
 - Yes
 - No

5. You must check with your city offices for their guidelines on placement restrictions when you get your permit.
 - Yes

6. You will be required to provide additional monitoring if there is no pavement. If it has been raining, and the driving surface is soft or muddy, the day before or the day of installation, call by 5 am the day of installation to reschedule. If you do not reschedule by that time, and the crew is unable to drive on the surface, you will be charged a \$250 trip charge. You can call our office at 877-880-1351.
 - Yes

7. Homeowner's garage must be cleared 100% of shelter placement area and 70% of whole garage for equipment and crew to be able to install. Anything thing you do not want to get wet, get any splatter on (or have concrete dust on if a Standard installation) needs to come out of garage.
 Yes
8. Electricity and water need to be accessible on site day of installation. Crew will need to access the water by a water spigot for cutting the floor with a wet saw and to clean up with power washing after installation. Crew will need electricity for tools used to cut and clean throughout the installation. Will you have Electricity and water accessible on site day of installation?
 Yes
 No
We cannot install without water and electricity. If either of these items are not available when the crew arrives, you will be charged a \$250 trip charge and will have to be rescheduled.
9. Homeowner is responsible to notify us of any sub-grade barriers such as plumbing of the like before installation begins.
Additional charges may apply.
See sales agreement for details.
 Yes
10. There must be someone 18 years of age or older at job site during installation.
 Yes
11. Morning installations crews normally arrive between 6:30-7:30am. Afternoon installations, crews normally arrive between 11:00-1:00 pm. These are approximate arrival times. Large shelters take about 4 hours and XL shelters take about 5 hours.
 Yes
12. Payment is due in full when the shelter has been completely installed. You can make your final and full payment by logging back into your account at www.groundzeroshelters.com or installers can take personal check, cash, or credit card. You can also call our main office at 580-336-1351 and give your credit card information to our accounting department.
 Yes